

Family Violence Resource Guide 2013

*Services are available for women and men
unless specified*

Island Help Line(toll free)1-800-218-2885
24/7, 365 days a year free, bilingual, confidential service
for all Islanders providing information, support, active
listening, and crisis intervention on family matters, child
abuse, alcohol and drugs, parenting, suicide, loneliness,
and other problems.

**PEI Family Violence
Prevention Services, Inc.** www.fvps.ca

Anderson House(toll free)1-800-240-9894
Charlottetown Area(902) 892-0960

Anderson House is the provincial emergency shelter
for women and children who are experiencing physical,
emotional or sexual abuse in their lives. Services are
available 24 hours a day, 7 days a week. Staff provide
confidential one on one support and information.

Outreach Services

A free and confidential service providing emotional
support for women victimized by family violence.

West Prince(902) 859-8849
East Prince(902) 436-0517
Eastern PEI(902) 838-0795
Queens County.....(902) 566-1480

Chief Mary Bernard Memorial www.cmbmws.ca

Women's Shelter (toll free) 1-855-297-2332

Lennox Island (902) 831-2332

Provides on-reserve, region-wide emergency housing to Aboriginal and non-Aboriginal women and their children who are experiencing family violence and to women who are homeless.

Lennox Island Family Violence Prevention

Program Lennox Island (902) 831-2711

Provides support services and assistance to families affected by violence, focusing on education and prevention.

**Salvation Army Bedford MacDonald House
(for men)**

184 Weymouth Street

Charlottetown (902) 892-9242

Provides shelter and short-term residence for men who find themselves in a homeless situation.

Salvation Army

Charlottetown, Church and

Community Services Office (902) 892-8870

(after-hours) (902) 314-3408 (leave message and call will be returned as soon as possible)

Summerside, Community and

Family Services Office (902) 888-3870

(after-hours) (902) 432-4780 (leave message and call will be returned as soon as possible)

24-hour service; emergency food and clothing and household items as available; spiritual/pastoral care.

Crime Stoppers1-800-222-8477 (TIPS)
or online at www.peicrimestoppers.com

If you are being abused or know of an abusive situation, you can call Crime Stoppers. We do not require your name only your information. We guarantee that you will remain anonymous.

Adult Protection Services (902) 892-4790
Protects vulnerable adults who are unable to protect themselves from abuse or neglect; designated adult protection workers can be reached in each of the Home Care offices listed below.

Child Abuse Reporting (902) 368-6657,
(toll free) 1-877-341-3101

After Hours.. (902) 368-6868, (toll free) 1-800-341-6868
Child Protection Social Workers assess reports of children who have been or are at risk of being abused/neglected, including exposure to domestic violence. Services are provided to children in need of protection and their families including child protection, foster care, residential and adoption.

Child Protection Service Offices

Charlottetown (902) 368-5330
Souris (902) 687-7063
Montague..... (902) 838-0703
Summerside (902) 888-8100
O'Leary (902) 859-8831

Home Care and Support

Charlottetown (902) 368-4790
Montague (902) 838-0786
O'Leary (902) 859-8730
Souris (902) 687-7096
Summerside (902) 888-8440
Home Care nursing, visiting homemakers, occupational therapists, community support workers, adult protection.

PEI Rape and Sexual Assault Centre www.peirsac.org

General Inquiries (902) 566-1864
(toll free) 1-866-566-1864

Counselling Services (902) 368-8055
(toll free) 1-800-368-8055

Counselling services for adult female and male survivors of childhood sexual abuse and sexual assault. Information and support for family members of survivors. Information, training and workshops provided about the impact of sexual violence, healthy relationships and dating violence.

Victim Services

Charlottetown (902) 368-4582
Summerside (902) 888-8218

Assists victims of crime across the province. Services include: information and referral; short-term counselling; assistance through the Court process; victim impact statements; criminal injuries compensation; and assistance under the ***Victims of Family Violence Act***. Victims can access Victim Services whether the police have been called or not.

Police Services

All Police Emergency Calls 911

Non Emergency Numbers:

Charlottetown RCMP (902) 368-9300

Summerside RCMP (902) 436-9300

Alberton RCMP (902) 853-9300

Montague RCMP (902) 838-9300

Souris RCMP (902) 687-9300

Charlottetown Police Services (902) 629-4172

Summerside Police Services (902) 432-1201

Borden-Carleton Police Services (902) 437-2228

Kensington Police Services (902) 836-4499

Crown Attorneys

Charlottetown (902) 368-4595

Summerside (902) 888-8213

Responsible for the prosecution of all criminal cases under the ***Criminal Code of Canada*** and Provincial Statutes including the ***Victims of Family Violence Act***. Crown Attorneys are available to meet with victims prior to court proceedings usually in the presence of a Victim Services Worker and/or a police officer.

Mi'kmaq Confederacy of PEI (MCPEI) Aboriginal Justice Program

Charlottetown (902) 367-3681

Provides meaningful and culturally appropriate alternatives to formal court process that is understanding and respectful of the Aboriginal offender. Also provides support, information and referrals to all Aboriginals on Prince Edward Island.

PEI Community and Correctional Services

Clinical Services Team (902) 368-7613

Programming of the Team focuses upon the delivery of services, primarily to Justice clients, which will develop and reinforce positive lifestyles. Includes the Turning Point Program which is a men's group counselling program aimed at helping men to stop violence against their female partners. The Anger Management Program (for men and women). The Sexual Deviance Assessment/Treatment Program.

Community Legal Information Association of PEI and Lawyer Referral Service (CLIAPEI)

www.cliapei.ca

Charlottetown (902) 892-0853
or (toll free) 1-800-240-9798

Provides legal information via a website, inquiry line, walk-in service, speaker's bureau, and plain language publications. CLIA can also provide referrals for a brief consultation with a lawyer for a small fee.

Family Legal Aid

Charlottetown(902) 368-6656

Summerside(902) 888-8066

Services to low-income clients with urgent family law matters such as domestic violence where safety of adults or children has been endangered, family legal services are essential to meet the needs of children (custody, access, financial support, housing), and child protection cases.

Family Court Counsellors/Mediators

Charlottetown(902) 368-6928

Prepares court-ordered home study assessments and recommendations regarding custody/access issues; makes appropriate referrals to other agencies; and, provides mediation services for co-parents developing Parenting Plans regarding custody and access, and related issues.

Maintenance Enforcement Program

Charlottetown(902) 894-0383

Interactive Voice Response

System (IVR) (902) 368-6010, (toll free) 1-866-226-8722

Enforcement of child/spousal support orders and agreements.

Child Support Guidelines Office

Charlottetown(902) 368-6220

Summerside(902) 888-8188

Provides assistance to unrepresented parties proceeding through the courts on a first request for child support or a variation of child support. The office also coordinates form-based applications going out of province when parties live in two different provinces and are not in divorce proceedings (ISO applications).

Administrative Recalculation Office

Charlottetown (902) 368-4109

Recalculates child support in cases where the original order/agreement provides for the automatic administrative recalculation of child support on an annual basis and where the discretion of the court is not required. This allows the parties to update child support in accordance with the parties' income without proceeding back through the courts.

Positive Parenting from Two Homes Program

Charlottetown (902) 368-4333

An educational program for parents who are separating/divorcing and/or parenting from two homes. Trained facilitators provide information, present videos, facilitate discussion and answer questions to assist separated parents in understanding their feelings, their children's needs, and to develop a business-like relationship with the other parent.

Positive Parenting from Two Homes "For Kids!"

Charlottetown (902) 368-4333

A children's program delivered in the school system, during school hours, and co-facilitated with the school guidance counsellors. Parents access the program through the school guidance counsellor.

Mediation PEI, Inc (902) 892-7667

Through a cooperative, voluntary process, neutral, trained mediators or elder mediators help assist people develop mutually agreeable solutions to impasses or conflicts. In addition, mediators can facilitate an alternative process to legal proceedings. Elder mediators apply their knowledge on aging to the intricate life issues facing older people.

Consumer Services(toll free) 1-800-658-1799
Charlottetown(902) 368-4580
Assistance and counselling is available to any consumer
with a debt-related problem.

Hospitals

Queen Elizabeth Hospital, Charlottetown (902) 894-2111
Prince County Hospital, Summerside (902) 438-4200
Stewart Memorial Hospital, Tyne Valley .(902) 831-7900
Kings County Memorial Hospital,
Montague(902) 838-0777
Souris Hospital, Souris(902) 687-7150
Western Hospital, Alberton(902) 853-8650
O'Leary Community Hospital(902) 859-8700

Community Mental Health Services

Charlottetown McGill Centre (902) 368-4911
Charlottetown Richmond Centre
(bilingual services available).....(902) 368-4430
Summerside
(bilingual services available).....(902) 888-8380
Montague (bilingual services available)...(902) 838-0960
Souris (bilingual services available) (902) 687-7110
O'Leary (bilingual services available).....(902) 859-8781
Alberton (bilingual services available)(902) 853-8670
Treatment, assessment and consultation services for
adults and children.

Addiction Services.....(toll free) 1-888-299-8399
Provincial Addictions Treatment Facility, Charlottetown
(bilingual services available).....(902) 368-4120
Alberton (counselling).....(902) 853-8670
Alberton (withdrawal management).....(902) 853-0401
Summerside
(bilingual services available).....(902) 888-8380
Montague(902) 838-0960
Souris(902) 687-7110
Provides support to people (including children and
adolescents) with addiction and affected by addiction.

Catholic Family Services Bureau

Charlottetown (902) 894-3515

The Bureau is a non-denominational, not-for-profit agency that provides professional counselling, educational and advocacy services to individuals, groups, couples, parents, children, teens and families. There is a sliding fee scale based on family size and income.

Family Service PEI (toll free) 1-866-892-2441

Charlottetown (902) 892-2441

Summerside (902) 436-9171

Individual, family and couples counselling – fee based service.

Fee subsidies available for those who cannot afford full fee.

Credit and/or financial counselling – it is always free to meet with a Credit Counsellor.

Disability Support Program

West Prince (902) 859-8824

East Prince (902) 432-2740

Kings County (902) 687-7016

Queens County (902) 368-5996

Responds to the unique needs of persons with disabilities and their families. Assists qualifying individuals with disabilities to increase independence and develop a support plan that meets disability-specific needs.

Mi'kmaq Family PRIDE

Program.....(toll free)1-877-884-0808
Summerside (902) 436-5101
Lennox Island (902) 831-2711
Abegweit.....(902) 676-2722

A prevention, early intervention and protection support program that is offered by The Mi'kmaq Confederacy of PEI to children, youth and families who live on reserve. Services include; in-home support, groups, one-on-one for children and youth, and family group conferencing.

Mi'kmaq Family PRIDE Program

Abegweit First Nation..... (902) 676-2722

Provides support services to families affected by violence, focusing on education and prevention. Includes groups for both men and women.

PEI Association for Newcomers to Canada (PEI ANC)

Newcomer Settlement Services (902) 628-6009

Provides short-term settlement services, long-term inclusion and community integration programs for new immigrants in PEI. Services include liaison to other existing programs and services. These include counseling, and support for immigrant women, children, or men in cases of domestic violence or abuse. Staff provide confidential and one-on-one support.

LeGroupe consultatif communautaire Évangéline

Wellington office(902)854-2699/(902)439-1147(cell)

Provides both French and English prevention services for family and domestic violence; abuse and harassment of children, youth and older adults; frauds and scams; cybersafety; bullying in the home/school/workplace and in sports.

Family Resource Centres

Kids West, Alberton (902) 853-4066

Cap enfants (for all Island francophone families)

Wellington... (902) 854-2123, (toll free) 1-866-854-2123

Family Place, Summerside..... (902) 436-1348

CHANCES, Charlottetown..... (902) 892-8744

Mi'kmaq Family Resource Centre,

Charlottetown (for off-reserve families)(902) 892-0928

Families First, Montague (902) 838-4600

Main Street, Souris (902) 687-3928

Comprehensive range of programs and services for children from conception to age six and their families.

Parenting and children's programs; in-home visiting through the Best Start Program; prenatal & postnatal programs; and many other support services.

Island Pregnancy Centre

www.islandpregnancycentre.com

Charlottetown (902) 370-3700

(toll free) 1-877-370-9711

Offers confidential support to teens, women and families facing pregnancy related issues. The Centre encourages women to continue with their pregnancies. Services include: free pregnancy tests, peer counselling, maternity & baby items and support groups/workshops.

East Prince Women's Information Centre

Summerside (902) 436-9856

Resource and referral centre for women on issues such as employment, abuse, addictions, legal rights, sexual harassment, etc.

END

Additional Support Information and Telephone Numbers:

**Premier's Action Committee on
Family Violence Prevention**
www.stopfamilyviolence.pe.ca
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To obtain additional copies of this Resource Guide
contact CLIAPEI (902) 892-0853, or
(toll free) 1-800-240-9798

