

2020 Family Violence Resource Guide

*Services are available for all genders
unless specified*

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EMERGENCY/CRISIS/SHELTER SERVICES

Island Help Line(toll free)1-800-218-2885
24/7, 365 days a year free, bilingual, confidential service
for all Islanders providing information, support, and crisis
intervention, and help with solving problems.

Temporary Shelter Support Resources
.....(toll free) 1-833-220-4722

PEI Family Violence Prevention Services, Inc.

www.fvps.ca

Anderson House.....(toll free)1-800-240-9894

Charlottetown Area

(902) 892-0960
Anderson House is the provincial emergency shelter for
women and children experiencing physical, emotional
or sexual abuse. Services are available 24 hours a day,
7 days a week. Staff provide confidential one on one
support and information.

Outreach Services

A free and confidential service providing emotional
support for women victimized by family violence.

West Prince

(902) 859-8849

East Prince

(902) 888-3310

Eastern PEI

(902) 838-4600 Ext. 23

Queens County.(902) 566-1480 Ext. 224

**Chief Mary Bernard Memorial www.cmbmws.ca
Women's Shelter** (toll free) 1-855-297-2332

Lennox Island(902) 831-2332
Provides on-reserve, region-wide emergency housing to Aboriginal and non-Aboriginal women and their children who are experiencing family violence and to women who are homeless.

Police Services

All Police Emergency Calls911

Non Emergency Numbers:

Charlottetown RCMP(902) 368-9300

Summerside RCMP(902) 436-9300

Alberton RCMP(902) 853-9300

Montague RCMP(902) 838-9300

Souris RCMP(902) 687-9300

Charlottetown Police Services(902) 629-4172

Summerside Police Services(902) 432-1201

Kensington Police Services(902) 836-4499

Child Abuse Reporting(902) 368-6657
(toll free) 1-877-341-3101

After Hours..(902) 368-6868, (toll free) 1-800-341-6868

Child Protection Social Workers assess reports of children who have been or are at risk of being abused/neglected, including exposure to domestic violence.

Services are provided to children in need of protection and their families including child protection, foster care, residential and adoption.

Child Protection Service Offices

Charlottetown(902) 368-5330

Souris(902) 687-7063

Montague.....(902) 838-0703

Summerside(902) 888-8100

O'Leary(902) 859-8831

Hospitals

Queen Elizabeth Hospital, Charlottetown (902) 894-2111

Prince County Hospital, Summerside (902) 438-4200

Kings County Memorial Hospital,

Montague (902) 838-0777

Western Hospital, Alberton (902) 853-8650

Salvation Army

Charlottetown, Community and

Family Services (902) 892-8870

Emergency food bank; Friendship Room drop in center
(Monday to Friday 9:30am-11:00am); spiritual/pastoral
care.

Summerside, Community and

Family Services Office (902) 436-6044

Office of Corps Officers/Pastors..... (902) 724-5089

(after-hours) (902) 432-4780 (leave message and call
will be returned as soon as possible)

24-hour service; emergency food and clothing and
household items as available; spiritual/pastoral care.

Crime Stoppers1-800-222-8477 (TIPS)

or online at ***www.peicrimestoppers.com***

If you are being abused or know of an abusive situation,
you can call Crime Stoppers. We do not require your
name only your information. We guarantee that you will
remain anonymous.

VICTIM SUPPORT SERVICES

Victim Services

Charlottetown (902) 368-4582

Summerside (902) 888-8218

Assists victims in the aftermath of a crime. Services include: information and referral; short-term counselling; assistance through the Court process; victim and community impact statements; criminal injuries compensation; and assistance under the **Victims of Family Violence Act**. Victims can access Victim Services whether the police have been called or not.

PEI Rape and

Sexual Assault Centre www.peirsac.org

General Inquiries (902) 566-1864
(toll free) 1-866-566-1864

Counselling Request Line..... (902) 368-8055
(toll free) 1-800-368-8055

Individual trauma-informed counselling services for adult (over age 16) survivors of recent and historic sexual assault and child sexual abuse. Counselling available in Charlottetown, Summerside and Alberton. Manages Men Matter, group programming for male survivors. Information and training workshops also provided.

Adult Protection Services (902) 368-4790

Protects vulnerable adults who are unable to protect themselves from abuse or neglect; designated adult protection workers can be reached in each of the Home Care offices listed below.

Home Care and Support

Charlottetown (902) 368-4790

Montague (902) 838-0786

O'Leary (902) 859-8730

Souris (902) 687-7096

Summerside (902) 888-8440

Home Care nursing, visiting homemakers, occupational therapists, community support workers, adult protection.

Lennox Island Family Violence Prevention

Program Lennox Island (902) 831-2711
Provides support services and assistance to families affected by violence, focusing on education and prevention.

LEGAL AND JUDICIAL SERVICES/ CORRECTIONS

Crown Attorneys

Charlottetown (902) 368-4595
Summerside (902) 888-8213
Responsible for the prosecution of all criminal cases under the *Criminal Code of Canada* and Provincial Statutes including the *Victims of Family Violence Act*. Crown Attorneys are available to meet with victims prior to court proceedings usually in the presence of a Victim Services Worker and/or a police officer.

Family Legal Aid

Charlottetown (902) 368-6656
Summerside (902) 888-8066
Services to low-income clients with urgent family law matters such as domestic violence where safety of adults or children has been endangered, family legal services are essential to meet the needs of children (custody, access, financial support, housing), and child protection cases.

Family Court Counsellors/Mediators

Charlottetown (902) 368-6928
Prepares court-ordered parenting arrangement assessments and recommendations regarding custody/access issues; makes appropriate referrals to other agencies; and, provides mediation services for co-parents developing Parenting Plans regarding custody and access, and related issues.

Maintenance Enforcement Program

Charlottetown(902) 894-0383
Interactive Voice Response
System (IVR) (902) 368-6010, (toll free) 1-866-226-8722
Enforcement of child/spousal support orders and
agreements.

Child Support Guidelines Office

Charlottetown(902) 368-6220
Summerside(902) 888-8188
Provides assistance to unrepresented parties to obtain
a child support order or change an existing child support
order. This may be done by way of consent, if both
parties are in agreement, or through the Courts.

Administrative Recalculation Office

Charlottetown(902) 368-4109
Recalculates child support in cases where the original
order/agreement provides for the automatic administrative
recalculation of child support on an annual basis and
where the discretion of the court is not required.

Office of the Children's Lawyer (OLC)

Charlottetown.....902-368-4631
Seeks to protect the vulnerability of children under 18
years by voicing their needs and interests with respect to
their personal rights in high-conflict custody and
parenting plan disputes through legal advocacy, clinical
investigation, and alternative dispute resolution. The
OCL assesses which cases to accept.

The Supervised Access & Exchange Program

Charlottetown902-368-6928
The Supervised Access and Exchange Program
provides a safe, neutral and child-focused setting for
supervised visits or exchanges for specified periods of
time and appropriate cases.

**PEI Community and Correctional Services
Clinical Services** (902) 569-7613

Provides assessment, intervention, counselling, and treatment services to youth and adult offenders in the community and in custody. Programming is also available to those outside of the criminal justice system. Specialized services: Anger Management, Sexual Deviance Assessment & Treatment, Aboriginal Services, and Turning Point Program (for men, aimed at stopping intimate partner violence).

**Mi'kmaq Confederacy of PEI (MCPEI)
Indigenous Justice Program**

Charlottetown(902) 626-2882

Provides culturally appropriate alternatives (justice circles) to the formal court process and provides support, information and referrals to all Indigenous people living in Prince Edward Island.

**Community Legal Information Association
of PEI (CLIA) www.cliapei.ca**

Office in Charlottetown serving all of PEI (902) 892-0853
or 1-800-240-9798

CLIA provides free legal information through our inquiry line, walk-in service, website, presentations, and publications. CLIA also administers a lawyer referral service.

Positive Parenting from Two Homes Program

Charlottetown(902) 368-4333

An educational program for parents who are separating/divorcing and/or parenting from two homes. Trained facilitators provide information, present videos, facilitate discussion and answer questions to assist separated parents in understanding their feelings, their children's needs, and to develop a business-like relationship with the other parent.

Positive Parenting from Two Homes “For Kids!”

.....(902) 368-4333

A children’s program delivered in the school system, during school hours, and co-facilitated with the school guidance counsellors. Parents access the program through the school guidance counsellor.

COUNSELLING/COMMUNITY SERVICES

Community Mental Health Services

Charlottetown McGill Centre (902) 368-4911

Charlottetown Richmond Centre

(bilingual service available) (902) 368-4430

Summerside (bilingual service available) (902) 888-8180

Montague (bilingual service available) (902) 838-0960

Souris (bilingual service available) (902) 687-7110

O’Leary (bilingual service available)..... (902) 853-8670

Alberton (bilingual service available)..... (902) 853-8670

Treatment, assessment and consultation services for adults and children.

Addiction Services(toll free) 1-888-299-8399

Provincial Addictions Treatment Facility, Charlottetown

(bilingual service available) (902) 368-4120

Alberton (counselling)..... (902) 853-8670

Alberton (withdrawal management)..... (902) 853-0401

Summerside

(bilingual service available) (902) 888-8380

Montague (902) 838-0960

Souris (902) 687-7110

Provides support to people (including children and adolescents) with addiction and affected by addiction.

Women’s Wellness Program/Sexual Health

Services (all individuals) toll free 1-844-365-8258

Provides: Abortions and abortion care; sexually transmitted & blood borne infection testing, treatment, counseling, and follow-up for individuals of all ages; counseling for contraception, infertility, pregnancy

loss; IUD insertions; pre-natal and post-partum care for patients without a primary care provider; counseling for pregnant women and post-partum mothers with mild to moderate anxiety and depression; menopause care.

Catholic Family Services Bureau (CFSB)

Charlottetown(902) 894-3515

CFSB is a not-for-profit community counselling service. We provide confidential, non-denominational individual, group, couple, and family counselling services. The CFSB team use traditional therapeutic techniques, music and play therapy. Counselling fee negotiation available upon request. There is no fee for cases with current domestic violence.

Family Service PEI(toll free) 1-866-892-2441

www.fspei.ca

Charlottetown(902) 892-2441

Summerside(902) 436-9171

Group, Individual, family and couples counselling

We are a not-for-profit agency providing confidential and professional counselling services. Fee subsidies available upon request. Covered by many medical insurance and Employee Assistance Plans.

Credit and/or financial counselling – it is always free to meet with a Credit Counsellor.

Mi'kmaq Family PRIDE

Program(toll free)1-877-884-0808

Summerside(902) 436-5101

Lennox Island(902) 831-2711

Abegweit.....(902) 676-2722

A prevention, early intervention and protection support program that is offered by The Mi'kmaq Confederacy of PEI to children, youth and families who live on reserve. Services include: child, youth and parent/caregiver supports, family and individual therapy.

Mediation PEI, Inc (902) 626-9787
Through a cooperative, voluntary process, trained mediators or elder mediators help assist people develop mutually agreeable solutions to conflicts. Mediators can facilitate an alternative process to legal proceedings. Elder mediators offer help with life issues of older people. Family mediation can resolve parenting and/or financial issues in separation or divorce.

The Native Council of PEI (NCPEI) (902) 892-5314
www.ncpei.com

Provides a wide range of culturally sensitive programs and wrap-around services to off reserve Indigenous people living on PEI. Services include: education, employment and training; mental health and addiction supports; community support groups; traditional forms of holistic healing. For more information see our website.

PEI Association for Newcomers to Canada (PEIANC) ***www.peianc.com***

Newcomer Settlement Services (902) 628-6009
Provides short-term settlement services, long-term inclusion and community integration programs for new immigrants. Services: liaison to existing programs and services on PEI, counseling, LGBTQ+ support, and support for families in cases of domestic violence or abuse. Staff provide confidential and one-on-one support.

Family Resource Centres

Kids West, Alberton (902) 853-4066
Cap enfants (pour toutes familles francophones)
Wellington (902) 854-2123
Family Place, Summerside (902) 436-1348
CHANCES (902) 892-8744
Mi'kmaq Family Resource Centre,
Charlottetown (for off-reserve families) (902) 892-0928
Families First, Montague (902) 838-4600
Families East, Souris (902) 687-3928

Supports for parents or caregivers with children from conception to age six: prenatal and postnatal programs; parent information sessions and children's programming; in-home visiting through the Best Start Program and other support services which vary by location.

PEI Military Family Resource Centre ... (902) 892-8999
www.peimfrc.ca/

The Centre is a non-for-profit organization that promotes and facilitates community-based services that strengthen serving and former Canadian Armed Forces families and communities.

Triple P Positive Parenting Program

www.triplep-parenting.net/pei-en/home/

triplep@gov.pe.ca or(902)368-6762

Triple P helps parents and caregivers with typical challenges of raising children and teens. Programs include a Stay Positive website, seminars, brief parenting skills support, more intensive family support and an online option.

FINANCIAL

Social Supports

Toll free number..... 1-877-569-0546

Provides financial assistance for basic needs to Islanders who meet the program eligibility requirements according to the *Social Assistance Act*, *Social Assistance Regulations* and the Social Assistance Policy Manual, and are unable to provide for themselves.

AccessAbility Supports

Toll free number..... 1-877-569-0546

Responds to the unique needs of persons with disabilities and their families. Assists qualifying individuals increase independence and develop a support plan.

INFORMATION AND REFERRAL

Le Groupe consultatif communautaire Évangéline

Wellington office(902)854-2699/(902)439-1147(cell)

Provides both French and English prevention services for family and domestic violence; abuse and harassment of children, youth and older adults; frauds and scams; cybersafety; bullying in the home/school/workplace and in sports.

Island Pregnancy Centre

www.islandpregnancycentre.com

Charlottetown(902) 370-3700
(toll free) 1-877-370-9711

Offers confidential support to teens, women and families facing pregnancy related issues. The Centre encourages women to continue with their pregnancies. Services include: free pregnancy tests, peer counselling, maternity & baby items and support groups/workshops.

East Prince Women's Information Centre

Summerside(902) 436-9856

Resource and referral centre for women on issues such as employment, abuse, addictions, legal rights, sexual harassment, etc.

END



**Premier's Action Committee on
Family Violence Prevention**
www.stopfamilyviolence.pe.ca

To obtain additional copies of email
pacadmin@gov.pe.ca or call (902)368-6712