

Family Violence Resource Guide 2012

Island Help Line(toll free)1-800-218-2885
24-hour free, bilingual, confidential service for all Islanders providing information, support, active listening, and crisis intervention on family matters, child abuse, alcohol and drugs, parenting, suicide, loneliness, and other problems.

PEI Family Violence Prevention Services, Inc. www.fvps.ca

Anderson House(toll free)1-800-240-9894
Charlottetown Area 892-0960

Anderson House is the provincial emergency shelter for women and children who are experiencing physical, emotional or sexual abuse in their lives. Services are available 24 hours a day, 7 days a week. Staff provide confidential one on one support and information.

Outreach Services

A free and confidential service providing emotional support for women victimized by family violence.

West Prince 859-8849
East Prince 436-0517
Eastern PEI 838-0795
Queens County..... 566-1480

Chief Mary Bernard Memorial

Women's Shelter Lennox Island 831-2332

Provides on-reserve, region-wide emergency housing to Aboriginal and non-Aboriginal women and their children who are experiencing family violence and to women who are homeless.

Lennox Island Family Violence Prevention

Program Lennox Island831-2711

Provides counselling services and assistance to families affected by violence, focusing on education and prevention.

Grandmother's House

grandmotherhouse@eastlink.ca

Charlottetown 367-3339

Grandmother's House provides a safe, nurturing environment as a short-term residence for Aboriginal and Non-Aboriginal women and/or women with children whom find themselves in a homeless situation.

Bedford MacDonald House (for men)

184 Weymouth Street

Charlottetown 892-9242

Provides shelter and short-term residence for men who find themselves in a homeless situation.

Salvation Army

Charlottetown, Church and

Community Services Office 892-8870

(after-hours) 314-3408 (leave message and call will be returned as soon as possible)

Summerside, Community and

Family Services Office 888-3870

(after-hours) 432-4780 (leave message and call will be returned as soon as possible)

24-hour service; emergency food and clothing and household items as available; spiritual/pastoral care.

Crime Stoppers1-800-222-8477 (TIPS)

If you are being abused or know of an abusive situation, you can call Crime Stoppers. You will be assigned a code number. We do not require your name. We guarantee that you will remain anonymous.

Child Abuse Reporting ..(toll free) 1-877-341-3101
Charlottetown Local 368-5330
After Hours(toll free) 1-800-341-6868
Child Protection Social Workers assess reports of children who are at risk of being abused/neglected, or have been abused, including exposure to domestic violence.

Child Protection Services

Charlottetown 368-5330
Souris 687-7060
Montague 838-0700
Summerside 888-8100
O'Leary859-8811
24-hour services to vulnerable children, families and communities including child protection, foster care, residential and adoption; also provides programs to strengthen families and communities including Family Violence prevention, child sexual abuse and Family Ties.

Adult Protection Services 892-4790

Protects vulnerable adults who are unable to protect themselves from abuse or neglect; designated adult protection workers can be reached in each of the Home Care offices listed below.

Home Care and Support

Charlottetown 368-4790
Montague 838-0786
O'Leary 859-8730
Souris 687-7096
Summerside 888-8440
Home Care nursing, visiting homemakers, occupational therapists, community support workers, adult protection.

PEI Rape and Sexual Assault Centre www.peirsac.org

Main Office Telephone..... 566-1864

Therapy Office..... 368-8055

Toll Free..... 1-800-289-5656

Therapy services for adult female and male survivors of childhood sexual abuse and sexual assault.

Information and support for family members of survivors.

Information, training and workshops provided about the impact of sexual violence, healthy relationships and dating violence.

Victim Services

Charlottetown 368-4582

Summerside 888-8218

Assists victims of crime across the province. Services include: information and referral; short-term counselling; assistance through the Court process; victim impact statements; criminal injuries compensation; and assistance under the ***Victims of Family Violence Act***. Victims can access Victim Services whether the police have been called or not.

Police Services

All Police Emergency Calls911

Non Emergency Numbers:

Charlottetown RCMP 368-9300

Summerside RCMP 436-9300

Alberton RCMP 853-9300

Montague RCMP 838-9300

Souris RCMP 687-9300

Charlottetown Police Services 629-4172

Summerside Police Services 432-1201

Borden-Carleton Police Services 437-2228

Kensington Police Services 836-4499

Crown Attorneys

Charlottetown 368-4595
Summerside 888-8213

Responsible for the prosecution of all criminal cases under the ***Criminal Code of Canada*** and Provincial Statutes including the ***Victims of Family Violence Act***. Crown Attorneys are available to meet with victims prior to court proceedings usually in the presence of a Victim Services Worker and/or a police officer.

Mi'kmaq Confederacy of PEI (MCPEI) Aboriginal Justice Program

Charlottetown 367-3681

Provides meaningful and culturally appropriate alternatives to formal court process that is understanding and respectful of the Aboriginal offender. Also provides support, information and referrals to all Aboriginals on Prince Edward Island.

PEI Community and Correctional Services Clinical Services Team 368-7613

Programming of the Team focuses upon the delivery of services which will develop and reinforce positive lifestyles; includes the Turning Point Program which is a men's group counselling program aimed at helping men to stop violence against their female partners; the Female Anger Management Program and the Male Anger Management Program in both community and custody; and the Sexual Deviance Assessment/Treatment Program.

Community Legal Information Association of PEI and Lawyer Referral Service (CLIAPEI)

www.cliapei.ca

Charlottetown 892-0853, (toll free) 1-800-240-9798

Provides legal information via an inquiry line, walk-in service, website, speakers bureau, and publications. Also provides referrals for a brief consultation with a lawyer for a small fee.

Family Legal Aid

Charlottetown 368-6540

Summerside 888-8066

Services to low-income clients with urgent family law matters such as domestic violence where safety of adults or children has been endangered, family legal services are essential to meet the needs of children (custody, access, financial support, housing), and child protection cases.

Family Court Counsellors/Mediators

Charlottetown 368-6928

Prepares court-ordered home study assessments and recommendations regarding custody/access issues; makes appropriate referrals to other agencies; and, provides mediation services for co-parents developing Parenting Plans regarding custody and access, and related issues.

Maintenance Enforcement Program

Charlottetown 894-0383

Interactive Voice Response

System (IVR)368-6010, (toll free) 1-866-226-8722

Enforcement of child/spousal support orders and agreements.

Mediation PEI, Inc 892-7667

Through a cooperative, voluntary process, neutral, trained mediators or elder mediators help assist people develop mutually agreeable solutions to impasses or conflicts. In addition, mediators can facilitate an alternative process to legal proceedings. Elder mediators apply their knowledge on aging to the intricate life issues facing older people.

Consumer Services (toll free) 1-800-658-1799

Charlottetown 368-4580
Assistance and counselling is available to any consumer with a debt-related problem.

Hospitals

Queen Elizabeth Hospital, Charlottetown 894-2111
Prince County Hospital, Summerside 438-4200
Stewart Memorial Hospital, Tyne Valley 831-7900
Kings County Memorial Hospital, Montague ... 838-0777
Souris Hospital, Souris 687-7150
Western Hospital, Alberton 853-8650
O'Leary Community Hospital 859-8700

Community Mental Health Services

Charlottetown McGill Centre 368-4911
Charlottetown Richmond Centre 368-4430
Summerside (bilingual services available) 888-8180
Montague (bilingual services available)..... 838-0960
Souris (bilingual services available) 687-7110
O'Leary (bilingual services available) 859-8781
Alberton (bilingual services available) 853-8670
Treatment, assessment and consultation services for adults and children.

Addiction Services..... (toll free) 1-888-299-8399
 Provincial Addictions Treatment Facility, Charlottetown
 (bilingual services available)..... 368-4120
 Alberton 853-8670
 Summerside (bilingual services available) 888-8380
 Montague 838-0960
 Souris687-7110
 Provides support to people (including children and adolescents) with addiction and affected by addiction.

Family Resource Centres

Kids West, Alberton 853-4021
 Cap enfants, Wellington (francophone) 854-2123
 Family Place, Summerside..... 436-1348
 CHANCES, Charlottetown..... 892-8744
 Mi'kmaq Family Resource Centre,
 Charlottetown (for off-reserve families) 892-0928
 Families First, Montague 838-4600
 Main Street, Souris 687-3928
 Comprehensive range of programs and services for children from conception to age six and their families. Parenting and children's programs; in-home visiting through the Best Start Program; prenatal & postnatal programs; and many other support services.

Catholic Family Services Bureau

Charlottetown 894-3515
 The Bureau is a non-denominational, not-for-profit agency that provides professional counselling, educational and advocacy services to individuals, couples, parents, children, teens and families. There is a sliding fee scale based on family size and income.

Family Service PEI

Charlottetown 892-2441
Summerside 436-9171

Individual, family and marital counseling; financial counselling; information and referral; anger management; family life education; and family advocacy. Fee for services on a sliding fee scale or at no cost based on income level, family size and financial circumstances.

Mi'kmaq Family PRIDE

Program.....(toll free)1-877-884-0808
Summerside 436-5101
Lennox Island831-2711
Abegweit..... 676-2722

A family support and prevention program that is offered by The Mi'kmaq Confederacy of PEI to children, youth and families who live on reserve. Services include; in-home support, groups, one-on-one for children and youth and family group conferencing.

Disability Support Program

West Prince 859-8824
East Prince 432-2740
Kings County 687-7016
Queens County..... 368-5996

Responds to the unique needs of persons with disabilities and their families. Assists qualifying individuals with disabilities to increase independence and develop a support plan that meets disability-specific needs.

East Prince Women's Information Centre

Summerside 436-9856
Resource and referral centre for women on issues such as employment, abuse, addictions, legal rights, sexual harassment, etc.

LeGroupe consultatif communautaire Évangéline

Wellington office 854-2699/439-1147(cell)
Provides both French and English prevention services for family and domestic violence; abuse and harassment of children, youth and older adults; frauds and scams; cybersafety; bullying in the home/school/workplace and in sports.

END

Additional Support Information and Telephone Numbers:

Premier's Action Committee on Family Violence Prevention

www.stopfamilyviolence.pe.ca

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To obtain additional copies of this Resource Guide
contact CLIAPEI

