

## COLLABORATIVE MODEL OF CARE

Prince Edward Island is experiencing the impact of a worldwide shortage of qualified health-care professionals. The 2008 health system review by Corpus Sanchez International stated that we must address our human resource challenges if our health system is to be sustainable into the future.

### Collaborative Model of Care (CMOC) is:

- Allocating our health professionals where they are needed the most.
- Being implemented in all areas of the health system (hospital care, nursing homes, home care, and primary care such as physicians' offices, walk-in clinics or community mental health offices).
- Allowing our staff to work to their fullest potential of their education and skills.
  - Registered nurses are freed up to provide specialized care to more complex patients
  - Licensed practical nurses are empowered to perform health assessments and administer medications, as they have done in other provinces for many years
  - Patient care workers are now assisting in hospitals and nursing homes
- Finding new ways for allied health and nursing to work together to improve patient care.
- Offering improved referral and intake processes for home care.
- Optimizing resources and improving patient care.
- Helping assure that Islanders receive the right care, by the right provider, in the right place.



As of May 2012 CMoC work has begun at more than 20 sites across the Island, including all Primary Care Networks.

### By the numbers

- CMOC has led to an increase of 78,400 patient-care hours (more than 40 full-time equivalent front-line staff).
- \$500,000 was invested to achieve this increase in patient care hours.
- We continue to grow our Registered Nurse (RN) workforce. Due to increasing demand for services, we have created an additional 95 full-time equivalent (total of 125) RN positions from 2007 to 2011.
- Licensed practical nurse (LPN) and resident care worker (RCW) positions have also increased since 2007.

RN, LPN and RCW positions over the past five years			
	2007-2008	2011-2012	% Increase
Registered nurses	1,027	1,152	12%
Licensed practical nurses	392	450	15%
Resident / patient care workers	294	371	26%

### Stories of Success:

- There were fewer seasonal bed closures in our hospitals during the 2011 summer vacation period, down to 40 compared with 75 in 2009.
- RNs who completed a health assessment course at UPEI in the fall of 2011 have reported a positive impact on patient care.
- LPNs are reporting increased satisfaction in their expanding role.
- Patient care workers are now working in acute care to support RN and LPN staff in meeting patient care needs.