

Contact information for facilities where Island residents primarily receive out-of-province services:

- QEII Health Sciences Centre
Halifax, NS, main number for all services/
facilities within QEII (902) 473-2700
- IWK Health Centre
Halifax, NS (902) 470-8888
- Dartmouth General Hospital
Dartmouth, NS (902) 465-8300
- The Moncton Hospital
Moncton, NB (506) 857-5111
- Dr. Georges-L.-Dumont University Hospital
Centre, Moncton, NB (506) 862-4000
- Saint John Regional Hospital,
Saint John, NB (506) 648-6000

Out-of-Province Liaison Program –

provides Island patients and their families with a registered nurse contact who can help connect them to other health care professionals and provides assistance with discharge planning for those who need it.

The program is for patients who are receiving emergency services or have obtained prior approval for out-of-province medical services.

Contact **Health PEI's Liaison Program** for additional information.

Liaison Program office locations:

- QEII Health Sciences Centre
Halifax, NS (902) 473-7398
Toll-Free (866) 232-3042
- The Moncton Hospital
Moncton, NB (506) 860-2246
Toll-Free (855) 860-2246



Preparing for a hospital stay

If you know you're being admitted to hospital it is important to bring:

- Current medications and a list of medications including over-the-counter medicines, inhalers, vitamins and herbal supplements (find medication list form online at healthpei.ca/patientsafety)
- Provincial health card
- Private health insurance information, if applicable
- A **limited** amount of cash and valuables - facilities are **not** responsible for lost or stolen items

Out-of-Province Medical Services for Island Residents



Health PEI

One Island Health System

Health PEI

One Island Health System

14HPE06-39048



Accessing out-of-province medical services

- PEI Medicare covers the cost for services within Canada for an **emergency** or **sudden illness** for Island residents with a valid PEI health card
- Non-emergency or elective services require prior approval from Health PEI
- Without prior approval, you could be held responsible for the cost of all medical services
- Approval may be obtained under the following circumstances:
 - The insured medical service is not available in the province
 - Only one (1) medical practitioner in the required specialty area exists on the Island
 - The provincial medical consultant deems that adequate service is not available within the province
 - Extenuating circumstances exist and are documented that permit services to be provided in another province or territory
 - Approval for a service will cover a period of no more than 12 consecutive months

Contact Health PEI's Out-of-Province Coordinator at (902) 368-6516 for additional information regarding out-of-province coverage.

Ambulance transport out-of-province

- No fee applies for ground or air ambulance for Island residents with a valid PEI health card **if referred by an attending PEI physician** for transport out-of-province
- When discharged to home from an out-of-province hospital, patients are responsible for transportation and travel expenses back to PEI

- Patients may take one small bag of personal belongings in the ground ambulance providing it can be safely stored
- Wheelchairs cannot be transported by ambulance as they cannot be properly secured
- Typically, a family member **cannot** join the patient in the ambulance so family members must make their own transportation arrangements

Out-of-Province Travel Support Program –

provides assistance to eligible Island residents for travel on Maritime Bus to and from Nova Scotia or New Brunswick for approved medical appointments. Those eligible will have their bus ticket subsidized by 50% or 100% depending on income. Maritime Bus has also secured special rates at certain accommodations.

For more information call (902) 368-5918 or visit healthpei.ca/ooptravelsupportprogram

Family members of patients are responsible for their own transportation and travel expenses including gas, bridge toll, shuttle service, accommodations, meals and so forth. Some may be eligible for bus or accommodation discounts through the above noted support program.



Medicare may cover accommodation and meal allowance for eligible residents receiving specialized out-patient treatment such as, chemotherapy, radiotherapy, eye surgery and post organ transplant follow up.

Accommodations that offer discount rates for family members or patients receiving treatment on an out-patient basis:

- Point Pleasant Lodge, Halifax, NS (902) 421-1599
- Halifax Haven Guest Home, Halifax, NS (902) 421-1650
- The Lodge That Gives (**cancer only**), Halifax, NS (902) 420-1849
- L'Auberge Mgr Henri Cormier Lodge (**cancer only**) (located in Hospital Dr. Georges L Dumont) Moncton, NB (506) 862-4010
- Saint John Regional Hospital Hostel (**patients only**) Saint John, NB (506) 648-6000

For more information, contact your out-of-province physician's office.