

Hospital Information

Parking

The visitors' parking lot is located in front of the main entrance. There is no fee.

Scent-free

The PCH is a scent free /smoke free environment.

Telephones

Cell phones are permitted to be used on Pediatrics. Regular phones are available at the bedside. If the bedside phone is hooked up it will be charged to your home phone. There is a phone available in the family lounge for local calls only. A pay phone is located just outside of MCCU.

Televisions

Cable TV service is available at the bedside for a fee. See instruction sheet on bedside TV for information.

TV/DVD/VCR/game consoles are available to be taken into patient rooms. These are shared on the unit and movies/games are available to borrow in the playroom. Movie/game machines are to be turned off at 10 p.m.



Other Services

Cafeteria: Cash only

9:00 a.m. to 2:00 p.m. for lunch
4:00 p.m. to 6:00 p.m. for supper

Bakin' Express: Cash only

Monday to Friday: 6:30 a.m. to 8 p.m.
Saturday and Sunday: 8:30 a.m. to 5 p.m.

Wishing Well Gift Shop:

Monday to Sunday: 9:00 a.m. to 7 p.m.

A bank machine is located next to the cafeteria.

Vending machines are located outside of the cafeteria and on the first floor.

Contact Us

For more general information, please contact

Prince County Hospital

65 Roy Boates Avenue
Summerside, Prince Edward Island
(902) 438-4200

Prince County Hospital

MCCU Pediatrics



Information for Families and Visitors

MCCU Department
Contact:
(902) 438-4492

PCH
PRINCE COUNTY
HOSPITAL

Welcome

We understand that having a child in the hospital can be an overwhelming experience and we are committed to making your visit to the Pediatric Unit as stress-free as possible.

We recognize the important role families play in a loved one's recovery. We encourage you to be more involved and **Ask, Listen** and **Talk** with members of your health care team while in hospital. It is important to keep in mind that patients also need their rest in order to heal and regain their strength.

Pediatric Unit Visiting Hours

- **General MCCU visiting hours** are from 6 to 8 p.m. daily.
- Parents, siblings (of any age), grandparents and/or another caregiver (at the direction of the parents) may visit at any time. Children under the age of 12 must be accompanied by an adult.
- All other visitors must follow MCCU visiting hours with no more than two (2) visitors at one time (this includes children who must be accompanied by an adult).

Family-Centered Care

Family-Centered Care is about helping you and your family get the information you need while giving you the environment to become an active participant in your own care. It respects the strengths, cultures, traditions and expertise that everyone brings to the situation. This practice ensures we provide the highest level of care for our patients and families.



ONE ISLAND FUTURE

Pediatric Health Care Team

Every member of our pediatric health care team is committed to providing patients with the best possible care.

We practice with a multidisciplinary team consisting of nurses, pediatricians, family physicians, specialty physicians, dietitians, social workers, clinical pharmacists, pastoral care, occupational, physical and respiratory therapists. These team members will see patients on a consultative basis.

Nursing Shift Change

Nurses change shift at 7:30 a.m., 3:30 p.m., 7:30 p.m. and 11:30 p.m. At these times, nurses pass on shift report (usually takes 20-30 minutes) followed by a visit to each patient room to introduce themselves.

Physician Rounds

Physicians normally visit their patients from 7:00 a.m. to 10:00 a.m. daily. This is the best time to talk with the physician about any questions or concerns you may have.

Family Room

The pediatric family room is located at the end of the Pediatric corridor. The family room provides a quiet place for the families of patients in Pediatrics. A computer with internet is also available for patients until 10 p.m. A washroom for parents is located in this room.

Toys

There are age appropriate toys, coloring books and crafts available for your child to bring in their room. Toys from home are welcome.

Infection Control

As a patient or a visitor, you can participate in infection control by hand hygiene before entering and leaving the room and after using the bathroom. Alcohol-based hand rub (ABHR) is the preferred method of hand hygiene.

All visitors and patients/clients of hospital services are encouraged to use hand washing stations when arriving at the hospital and throughout their stay.

If a patient requires additional precautions, the nurse can teach patients and visitors about hand washing and using protective barriers (gowns, gloves or masks). If a patient is on isolation precautions, visitors should report to the nurses' desk for instructions before they enter the room. Isolated patients must stay in their rooms.

Visitors and patients are reminded not to visit room to room.

Patient Safety Medications

It is important to inform your health care provider about all the therapies and medications your child is using in order to provide the best care possible.

Cribs/Beds

Please help us to keep your loved one safe by making sure all side rails on cribs/beds are up before leaving your child. Children under the age of 3 years will be assigned to a crib unless the parent consents to the child sleeping in a bed.

Armbands

Please ensure armbands stay on your child as this allows staff to identify the child for medications or procedures. Children should be supervised when up and around the unit.

Footwear

Patients and families should wear footwear when up and about the room or unit.

Balloons

Due to allergies and the dangers of choking, mylar (foil) balloons are the only balloons accepted in Pediatrics.



ONE ISLAND HEALTH SYSTEM