An updated Civil Service Learning Policy will be available this spring.

Clients, partners and stakeholders of the PEI Civil Service deserve high quality service from all our employees. To meet this need, the civil service provides opportunities for professional development. Continually improving leadership, management and employee skill sets is critical for developing a quality work environment and effective civil service.

Every learning opportunity is being evaluated. Planning for 2014/2015 is underway by using course evaluations, focus groups with randomly selected learners, suggestions from employees, input from learning facilitators and learning needs that are identified by departments.

The PSC launched a newly developed Learning and Development Framework to meet the needs of the civil service as a whole, departments' unique learning requirements as well as employee learning interests and needs.

Why are we investing in learning?

The Learning and You page is the go to place for your learning needs www.gov.pe.ca/psc/learn
Government demonstrates its commitment to lifelong learning and career development by fully funding strategic learning opportunities for employees.

- 36 Government Learning Facilitators have received training on effective delivery of adult learning.
- There are 16 courses about working in government being delivered in 33 sessions between October 2013 and June 2014.
  * 3 topics on Government,
  * 2 topics on Financial Management in Government,
  * 4 topics on Human Resource Management processes,
  * 4 topics on Leadership, Management and Supervision, and
  * 3 topics on Health and Wellness.
- 7 departments received funding to deliver 17 customized departmental learning sessions to enhance their operations and client services.
- Funding for employee directed learning is available through the Unionized and Excluded Employee Training and Development funds.

There are 7 accredited Insights facilitators within government. These experienced facilitators will meet with your workplace teams to debrief on individual and team Discovery Insight Profiles. Cost is $100 per employee profile and $25.00 for an optional take away Discovery Reference Guide. This investment may help individuals and teams to substantially improve communications and performance.

If you have a suggestion or feedback about learning, send an email to PSC LearningandYou@gov.pe.ca or contact the PSC at 368-4186.

IT’S HAPPENING:
- In 2013/2014 The Public Service Commission and Departments across government are supporting 38 new managers and supervisors in the UPEI New Managers Program.
- In 2013/2014 The Public Service Commission and Departments across government are supporting 46 experienced managers and supervisors in the HRA Performance Conversation Skills Program.
- In 2014 the Public Service Commission funded approximately 190 employees to take Microsoft Office and Adobe training through the Academy of Learning.
- 12 Civil Service and 6 Health PEI employees participated in the UPEI Facilitation Program.
- 220 employees received First Aid and CPR training.
- 163 employees participated in French language training.
- 328 employees from the Civil Service and Health PEI participated in the McInnes-Cooper Labour Relations Series.
- 415 employees attended courses about working in government.