



Pursuing Quality and Excellence

The three goals of Health PEI's new 2013-2016 strategic plan (http://www.gov.pe.ca/photos/original/hpei_stratpl_16.pdf) are to improve

- **quality;**
- **access;** and
- **efficiency** in our programs and services.

Continuous quality improvement has been a focus of the Prince Edward Island health system for many years.

- In mid-2011 Health PEI introduced the Lean/Six Sigma methodology to its quality-improvement processes
- Industry experts LTS Consulting have provided mentorship in Lean Six Sigma
- At the end of 2012, 16 projects using Lean Six Sigma have resulted in measurable efficiencies in selected departments.

Using Lean Six Sigma, we are now embarking on a system-wide quality project to reduce patients' overall length of stay in hospital by 50 percent

- Will help ensure acute-care hospital beds are available for our sickest Islanders when they need them
- Known as "Pursuing Quality and Excellence"
- Phase I includes initiatives in Primary Care, Public Health, Home Care, Long-Term Care, Western Hospital, and Kings County Memorial Hospital, and Extended Care
- Phase II includes initiatives in QEH, PCH and Mental Health and Addictions.

Together with the ongoing resource-management framework (known by some as PBMA), Pursuing Quality and Excellence will help us to meet all three of our strategic plan goals – quality, access, and efficiency.

Next steps

- Health PEI is currently training people to facilitate and lead these projects ("Black Belts", "Green Belts", "Yellow Belts")
- Green Belts will come to the selected facility or program area to explain roll out of the project within their area.

For more information, please visit our website: www.healthpei.itsee.com

