

HEALTH PEI
Strategic Plan
2017-2020

Questions and Answers



WHY DO WE NEED A STRATEGIC PLAN?

Our strategic plan provides a roadmap for moving our organization forward by serving as a strong foundation for working with Islanders to support and promote the delivery of safe and quality health care. Health PEI uses the strategic plan to describe its purpose and direction. Priorities in the strategic plan complement and enhance day-to-day operations, including how health care is provided.

The strategic plan:

- outlines Health PEI's direction over the next three years;
- keeps Health PEI focused on its goals and strategic priorities;
- drives the activities and priorities of Health PEI at all levels from the bedside with a patient to Health PEI leadership; and
- provides a basis for public reporting and performance monitoring.

HOW WAS THE STRATEGIC PLAN DEVELOPED?

Development of the strategic plan was based on:

- input received from staff, physicians, leadership, members of the public, patients and community groups through in-person and online engagement;
- evidence-based information such as health trends, current health care issues, best practices and data from many provincial, national and international sources; and
- achievements and challenges identified from the previous strategic plan.

Over 400 Islanders, including staff and physicians, provided feedback through in-person discussions and on-line opportunities. Last year, internal and external focus groups were from January to March, as well as in September and October.



WHAT IS INCLUDED IN THE STRATEGIC PLAN?

VISION

One Island health system supporting improved health for Islanders.

MISSION

Working in partnership with Islanders to support and promote health through the delivery of safe and quality health care.

VALUES

Caring

We treat everyone with compassion, respect, fairness and dignity.

Integrity

We collaborate in an environment of trust, communicate with openness and honesty, and are accountable through responsible decision making.

Excellence

We pursue continuous quality improvement through innovation, integration and the adoption of evidence-based practices.

GOALS

Quality and Safety

Support a culture of quality, safety and security in Health PEI.

Access and Coordination

Provide access and coordination to community health and mental health and addictions to meet the needs of Islanders.

Innovation and Efficiency

Develop new and innovative approaches to improve the efficiency and utilization of acute care services and ambulatory care resources.

Each goal area has corresponding strategic priorities and key actions that will form the “what” and the “how” of accomplishing the strategic plan.



WHAT DOES THIS MEAN FOR ME?

Our staff is the backbone of our health care system. As an organization, it is important to have strong relationships with one another and with communities across the province. The strategic plan sets the course Health PEI will take for the next three-years, focusing on key areas most important to Islanders, while also keeping in mind how health care is being delivered. Being informed about the strategic plan will ensure that we are moving forward, together.

The strategic plan is a tool to help us move toward our vision and to provide a sense of unity in the work that we accomplish as a health care system.

HOW WILL HEALTH PEI BE ACCOUNTABLE FOR THIS STRATEGIC PLAN?

Using the goals and priorities outlined in the strategic plan, Health PEI will develop an annual business plan at the beginning of each fiscal year to define key deliverables and performance targets for that period.

The current processes for monitoring the progress of the strategic plan includes Health PEI's Annual Report developed at the end of each fiscal year, a review of the organization's Audited Financial Statements and a regular review of progress on strategic areas of priority through compliance reports to the Health PEI Board of Directors.

WHEN DOES THE STRATEGIC PLAN 2017-2020 TAKE EFFECT?

The three-year strategic plan for Health PEI came into effect on April 1, 2017. Many of our initiatives are already underway.

WHERE CAN I FIND THE STRATEGIC PLAN?

For a full copy of the plan, please visit www.healthpei.ca/strategicplan2017-2020.

